

2024 NACA Annual Convention Approved Education Classes

Category	Presentation Title	Presenters	Company	CE Approved
Auto	Best Practices for Evaluating Total Loss Claims and Market Trends	Darren DiMaria, David DiMaria	DCI Solution	
Auto	Adjusters! Get Working in Days... Not Months - How to Have Work Before & After the Storm With Daily Auto Claims	Koby Hearn	IA Path	
Auto	It's Raining Money - Introduction to Auto CAT claims	Justin Candau	Sedgwick Claims Management	Y
Auto	Mastering Bodily Injury Claim Handling and Negotiation Strategies	Susan Thompson	Crawford Catastrophe Services	Y
Auto	The Right of Way of Auto Claim Handling	Susan Thompson	Crawford Catastrophe Services	Y
Auto	Why the Insurance Adjuster Makes a Great RV Inspector	Carlyn Taylor	Pinnacle RV Inspections	Y
Auto	Work from Home in your Sweats and Slippers - An Introduction to Auto Desk Adjusting	Justin Candau	Sedgwick Claims Management	Y
Commerical	Business Income Coverage: How Bad Could It Be?	Jim Chaney	E. A. Renfroe and Company	
Commerical	Homeowners to Commercial Property: Making the Transition	Jim Chaney	E. A. Renfroe and Company	
Commerical	Introduction to Commercial Adjusting	Andrew Price	Sedgwick	Y
Flood	Above, Below, and in Between: Dissecting Basement & Elevated Buildings for Flood	Craig Fowler	CNC Catastrophe and National Claims	Y
Flood	As the Flood Turns! A look into Flood Marketplace	Craig Fowler	CNC Catastrophe and National Claims	Y
Flood	Becoming a Successful Flood Adjuster: FCN Requirements, Resume Tips, and Field Inspection Essentials	Mike Vann	Crawford Catastrophe Services	Y
Flood	Flood Damage vs. Water/Sewer Back-Up: Understanding the Difference	Mike Vann	Crawford Catastrophe Services	Y
Flood	Flood Engineering 201: Hydrostatic Pressure and Hydrodynamic Force/Flood Engineering 202: Erosion, Scour, and Foundation Movement	Erik Moore	EFI Global	Y
Flood	Navigating the Challenges of Transitioning from Property Claims to Flood Claims	Mike Vann	Crawford Catastrophe Services	Y
Flood	Understanding the Differences between Wind and Flood Damage: Identifying and Reporting Damages	Mike Vann	Crawford Catastrophe Services	Y
Flood	Waterlines & Floods...It Is Never Crystal Clear!	Craig Fowler	CNC Catastrophe and National Claims	Y
Flood	You Have Hurricane Damage - Confused On What It's Going To Cost Now?	David James	CNC Catastrophe and National Claims	Y
Flood	National Flood Insurance Program's Annual FCN Presentation	Mike Vann	Crawford Catastrophe Services	Y
Intermediate/Advanced	Advanced Inspection Techniques and Construction Defects	Ian Ray Bruce Authement, Nicholas Authement	Evergreen Structures, LLC	Y
Intermediate/Advanced	All About Drones		River Road Partners Quality Assurance Adjusting Services, LLC	
Intermediate/Advanced	California Earthquake Claim Handling Certificate	Dan Dyce	dba QA Claims	
Intermediate/Advanced	Construction Defects	Ian Ray	Evergreen Structures, LLC	Y
Intermediate/Advanced	Foundation Movement Analysis	Ian Ray	Evergreen Structures, LLC	Y
Intermediate/Advanced	Hail No It's Not!	David James, James Thompson	CNC Catastrophe and National Claims	Y
Intermediate/Advanced	I Can See Clearly Now...Wait It's Still Foggy!	David James	CNC Catastrophe and National Claims	Y
Intermediate/Advanced	Introduction to Insurance Fraud for Claims Adjuster	Miroslava Rodriguez	Dream Team 3 Adjusting Academy, LLC	Y
Intermediate/Advanced	Litigated Claims - Pitfalls and Potholes to Look Out For	Bruce Authement	River Road Partners, LLC	
Intermediate/Advanced	Pipe Bursts: Causation and Coverage	Murphy Buggs, Erik Moore	CNC Catastrophe and National Claims	Y
Intermediate/Advanced	Roof Types/Materials/Systems, Damage Identification, and Common Areas of Concern on Commercial Roofs	Michael Schroeder	SDII Global	Y
Intermediate/Advanced	Tile Roof Damage	Erik Moore	EFI Global	Y
Intermediate/Advanced	Understanding Mold Protocols	Holly Jeannette Burns Jenny Pye, Preston Hattaway,	Action Consulting & Environmental Services	Y
Intermediate/Advanced	Unwinding the Chaos & Coverage for Condominium Associations & Unit Owners	Timothy Molony, Steven Romero	Pilot	Y
Intermediate/Advanced	Wind vs Wave - An Exercise in Damage Assessment	Amber Prom	Haag Global	Y
Introductory/General	"Are you Exposed?"	Kenton Kaplan, Tamara Bland	Legion Claims	Y

Introductory/General	Adjuster Keys to Success: Ethics, Customer Experience and Organization	Ken Mahon, Brian Daniels	NorthStar Claim Solutions	
Introductory/General	Claims Communications for Catastrophe Claims in the Modern Age	Allison Drompp	Chartwell Law	Y
Introductory/General	Documenting the Claim: Does the File Tell the Story?	JoAnn Pickel	Pacesetter Claims Service	Y
Introductory/General	File Management--Reporting, Diary and Time Management		Johns Eastern a Davies Company	
Introductory/General	Finding Your Way Through a Corn Maze in the Dark: A Brand-New Adjuster's Guide	Andrew Price	Sedgwick	
Introductory/General	The Seven Habits of the Highly Successful Claims Adjuster	Gene Strother	Mid-America Catastrophe Services	
Introductory/General	Understanding Desk Adjusting: Part One	Dana Taylor	Creative Adjusting Team	Y
Introductory/General	Understanding Desk Adjusting: Part Two	Dana Taylor	CREATIVE ADJUSTING TEAM	Y
Introductory/General	Understanding the Role of Insurance Policies in Claims Adjusting	Geoffrey Conrad	Crawford Catastrophe Services	Y
Introductory/General	What Did I Just Sign Up For?	Jaclyn Klapperich, Jeff Blain	Alacrity Solutions	
Introductory/General	What the Hail is Going On? Fraud in Cat Claims	Brandt Johnson	Zelle, LLP	Y
Introductory/General	Why Be a Good Adjuster When You Can Be Great?	Natalie Arroyave	Natalie Arroyave Consulting	Y
Introductory/General	File Management - Reporting, Diary and Time Management	George Burgee	Johns Eastern a Davies Company	
Technology/Software	Analyze This!	Murphy Buggs	CNC Catastrophe and National Claims	Y
Technology/Software	How the Use of Technology Can Help Adjusters Handle Claims More Accurately & Efficiently	Barry Smith	Legion Claims	
Technology/Software	Mastering Xactimate's Payment Tracker for Supplemental Claim Handling	Geoffrey Conrad	Crawford Catastrophe Services	Y
Technology/Software	My Estimate Is Done! Now What Report Should I Use?	David James	CNC Catastrophe and National Claims	Y
Technology/Software	Simplifying Personal Property Claims with XactContents	Geoffrey Conrad	Crawford Catastrophe Services	Y
Technology/Software	Time is Money! Maximizing Efficiency in Mobile Claims & Claims Connect	Leslie McLain, James Williams	CoreLogic	
Technology/Software	Using Technology to Become a More Efficient Independent Field Adjuster	Ed Scheele, Jake Scheele	EDIMATE CUSTOM SOFTWARE, INC. presenting ADJUSTER PILOT	