

Sunday, January 10, 2021

2:00 PM - Registration Opens

4:00 – 5:00 PM NACA 101 (new members)

5:30 - 7:30 PM - Welcome Reception

Monday, January 11, 2021

7:30 AM – 5:00 PM Registration

8:00 – 9:30 AM General Session

9:30 AM – 5:30 PM Exhibit Hall Open and Networking Break

10:00 AM - 12:00 PM

Track 1: Xactimate Mobile

Track 2: Handling Liability Claims

10:00 AM - 5:30 PM

Track 3: Adjusting from the Desk

12:00 – 1:30 PM Lunch & Learn

1:30 - 3:30 PM

Track 1: New Adjuster Crash Course: Tips and Trick to Get Claims Now Track 2: Diving into Swimming Pool Construction Defects and Failures

3:30 - 4:00 PM



Networking Break in Expo Hall

4:00 - 5:30 PM

Track 1: How to Make Contacts: Improving Your Investigation and Inspection Results

Track 2: Repairs to Damaged Buildings: Pre-Damage vs. Code Upgrades

6:00 – 9:00 AM

Offsite Activity (additional cost)

Tuesday, January 12, 2021

7:30 AM – 5:00 PM Registration

8:00 AM – 5:30 PM Exhibit Hall Open

8:00 - 10:00 AM

Track 1: Construction and What You Don't See

Track 3: Engineering Considerations: Wind vs Water; Snow & Ice Failures

8:00 AM - 12:30 PM

Track 2: Large Loss Claims Handling

10:00 – 10:30 AM

Networking Break in Expo Hall

10:30 AM - 12:30 PM

Track 1: So You Got Your First Claim: Understanding FNOL, Verifying Coverages,

Claim Alerts

Track 3: Essential Safety Training for Adjusters: Personal Protective Equipment

12:30 - 2:00 PM

Lunch & Learn

2:00 – 4:00 PM



Track 1: The Human Adjuster in a Virtual World

Track 3: Ethics

2:00 - 6:00 PM

Track 2: File Review Boot Camp

4:00 – 4:30 PM

Networking Break in Expo Hall

4:30 - 6:00 PM

Track 1: Adjuster Safety – Recognizing Danger After A Catastrophic Event

Track 3: How to Manage Money

Wednesday, January 13, 2021

7:30 AM – 5:00 PM Registration

7:30 AM – 5:00 PM Registration

8:00 AM – 5:00 pm Exhibit Hall Open

8:00 - 10:00 AM

Track 1: Adjuster Time Management

8:00 AM - 12:30 PM

Track 3: IICRC: The Basics of Water Damage Restoration: What Every Adjuster Should

Know

8:00 AM – 6:00 PM NFIP Training

10:00 – 10: 30 AM

Networking Break in Expo Hall



10:30 AM - 12:30 PM

Track 1: "OPA": Organize - Prioritize - Achieve

12:30 – 2:00 PM Lunch in Expo Hall

2:00 - 4:00 PM

Track 1: New Technology for Today's Adjuster

2:00 - 6:00 PM

IICRC: The Basics of Fire Damage Restoration: What Every Adjuster Should Know

4:00 - 4:30 PM

Networking Break In Expo Hall

4:30 - 6:00 PM

Track 1: Xactimate Training

Thursday, January 14, 2021

7:00 – 8:00 AM Breakfast

8:00 – 10:00 AM NACA Membership Meeting

10:30 AM – 5:30 PM Training Sessions Hosted by IA Firms