

Sunday, January 10, 2021

Start	Stop	Room	Event
2:00pm		Orlando Ballroom Foyer -- at the bottom of the escalator	Registration Opens
5:30pm	7:30pm	The Promenade	Convention Welcome Reception

Monday, January 11, 2021

Start	Stop	Track	Room	Course/Event Name	Presenter	Company	CE Hrs.	TX	FL	AL	GA	OK
7am	5pm			REGISTRATION @ Orlando Ballroom Foyer -- at the bottom of the escalator								
8am	9:30am		Orlando I & II	Opening General Session								
9:30am	10am		Orlando III - VI	Refreshment Break in Exhibit Hall								
9:30am	5:30pm		Orlando III - VI	EXHIBIT HALL OPEN								
10am	12pm	1	Orange A/B	Xactimate Mobile	Bruce Authement	Legion Claims	0					
10am	12pm	2	Orange D	Handling Liability Claims	George Burgee	Johns Eastern Company	2	X	X	X	X	X
10am	12pm	3	Orange E-G	Introduction to Desk Adjusting	Dana Taylor	Creative Adjusting Team	2	X	X	X	X	X
10am	5:30pm	4	Florida A/B	Crawford & Company Big Red Fire Certification - Day 1 of 2	Laurie Doucet	Crawford & Company	0					
12pm	1:30pm		Orlando I & II	Lunch & Learn	Greg Stokes	Pilot Catastrophe	0					
1:30pm	3:30pm	1	Orange A/B	New Adjuster Crash Course: Tips & Tricks	Larisa Paris	Eberl Claim Services	0					
1:30pm	3:30pm	2	Orange D	Diving into Swimming Pool Construction Defects	Erik Moore	EFI Global/Sedgwick	1	X	X	X	X	X
1:30pm	3:30pm	3	Orange E-G	Understanding Desk Adjusting - Part 1	Dana Taylor	Creative Adjusting Team	2	X	X	X	X	X
3:30pm	4:00pm		Orlando III - VI	Refreshment Break in Exhibit Hall								
4:00pm	5:30pm	1	Orange A/B	How to Make Contacts: Improving Your Investigation.....	Angela Henderson	Learn To Adjust	0					
4:00pm	5:30pm	2	Orange D	Repairs to Damaged Bldgs: Pre-Damage vs Code Upgrades	William Dery	The Vertex Companies, Inc.	1	X	X	X	X	X
4:00pm	6:00pm	3	Orange E-G	Understanding Desk Adjusting - Part 2	Dana Taylor	Creative Adjusting Team	2	X	X	X	X	X

Tuesday, January 12, 2021

Start	Stop	Track	Room	Course Name	Presenter	Company	CE Hrs.	TX	FL	AL	GA	OK
7:30am	5pm			REGISTRATION @ Orlando Ballroom Foyer -- at the bottom of the escalator								
8am	5:30pm		Orlando III - VI	EXHIBIT HALL OPEN								
8am	10am	1	Orange A/B	Tools of the Trade	Mark Pfister	General Adjuster	0					
8am	10am	2	Orange D	Gotcha Covered: Commercial Claims Coverage	Vicki Lighter	Legion Claims	0					
8am	12:30pm	3	Orange E-G	IICRC: Fire Damage Restoration Certification	Mike Strickland	BELFOR Property Restoration	4	X	X	X	X	X
8am	5:30pm	4	Florida A/B	Crawford & Company Big Red Fire Certification - Day 2 of 2	Laurie Doucet	Crawford & Company	0					
10am	10:30am		Orlando III - VI	Refreshment Break in Exhibit Hall								
10:30am	12:30pm	1	Orange A/B	Xactimate: Contents Track	Scott Smith & Kelly Redd	Colonial Claims & Verisk/XM8	0					
10:30am	12:30pm	2	Orange D	Private Market Flood vs NFIP	Bettina Crosby	Legion Claims	0					
12:30pm	2:00pm		Orlando I & II	Lunch & Learn -- Ethics & Good Faith Claims Handling	Cassandra Gallegos	CCMS & Associates	1	X	X	X	X	X
2pm	4:30pm	1	Orange A/B	Wind vs Wave & Snow and Ice Loading	Erik Moore	EFI Global	2	X	X	X	X	X
2pm	4pm	2	Orange D	Advanced Xactimate Mobile	Bruce Authement	Legion Claims	0					
2pm	4pm	3	Orange E-G	Essential Safety Training for Adjusters: PPE	Darren Foote	Remediation Trng. & Consulting	2	X	X	X	X	X
4pm	5:30pm		Orlando III - VI	OPEN TIME IN EXHIBIT HALL								

Wednesday, January 13, 2021

Start	Stop	Track	Room	Course Name	Presenter	Company	CE Hrs.	TX	FL	AL	GA	OK
7:30am	5pm			REGISTRATION @ Orlando Ballroom Foyer -- at the bottom of the escalator								
8am	7pm		Orlando III - VI	EXHIBIT HALL OPEN								
8am	10am	1	Orange A/B	Adjuster Time Management	Joseph Griffith	JG Consulting	0					
8am	10am	2	Orange D	How to Handle Cluttered Claims	Terry Sutton	Stephens Engineering	2	X	X	X	X	X
8am	12:30pm	3	Orange E-G	IICRC: Water Damage Restoration Certification	Darren Foote	Remediation Trng. & Consulting	4	X	X	X	X	X
8am	5:30pm	4	Florida A/B	Crawford & Company Big Red Auto Certification	Laurie Doucet	Crawford & Company	0					
10am	10:30am		Orlando III - VI	Refreshment Break in Exhibit Hall								
10:30am	12:30pm	1	Orange A/B	OPA: Organize - Prioritize - Achieve	Joseph Griffith	JG Consulting	0					
10:30am	12:30pm	2	Orange D	Time and Money Management for Newer Adjusters	Jason Abrams	Independent Adjuster	0					
12:30pm	2:00pm		Orlando III - VI	Boxed Lunches in Exhibit Hall								
2pm	4pm	1	Orange A/B	Take Back Your Nights: New Technology for Adjusters	Bruce Authement	Legion Claims	0					
2pm	4pm	2	Orange D	Ethics for Insurance Adjusters	Jason McGlinchey	BELFOR Property Restoration	2	X	X	X	X	X
2pm	4pm	3	Orange E-G	The 2021 Adjuster Playbook: How to Stand Out & Stay.....	Matt Cronican/David Lubrano	Field Pros Direct	0					
4pm	5:30pm		Orlando III - VI	OPEN TIME IN EXHIBIT HALL								
5:30pm	7pm		Orlando III - VI	CLOSING RECEPTION W/PRIZE GIVEAWAYS (MUST BE PRESENT TO WIN) -- CASH BAR AND HORS D'OEUVRES								
7pm	8:30pm			GES will be onsite to facilitate Exhibitor move out and shipping								

Thursday, January 14, 2021

Start	Stop	Room	Course Name	Presenter	Company	CE Hrs.	TX	FL	AL	GA	OK
7:30am	9am		Orange E-G	NACA Annual Business Meeting -- Breakfast served to all Convention Attendees							
9am	1pm		Orange A/B	SCA Appraisal - What is Appraisal?	Jon Girona & Nick Napier	SCA Appraisal Company	0				
9am	6pm		Orange D	NFIP Annual Certification	Craig Fowler	CNC	7	X	X	X	X

Thank you Education Committee 2020

Doug Hubby, Chair	IAS Claims
Bruce Authement, Co-Chair	Legion Claims
Jessika James	Inspection Specialists
Darren Foote	Remediation Training and Consulting

IMPORTANT INFORMATION REGARDING CE REQUIREMENTS

In order to abide by the various state regulations regarding CE guidelines, you must follow these requirements:

- * Sign in on sign-in sheet ***within first 30 minutes of presentation***. No signatures will be accepted after 30 minutes into presentation and no exceptions will be given.
- * Attend the entire CE presentation. Short breaks are scheduled in your presentation.
- * Unless otherwise stated in presentation, if presentation is 3+ CE credit hours, ***you will need to sign in AND sign out to receive the CE credit for that presentation.***
- * CE credits will be reported in only one state - your primary state for your adjuster license.
- * Be respectful of the presenters and other attendees and turn your phone to silent and minimize in and out traffic from classrooms.

Please allow 30 days for CE processing to your state.

Your course certificates will be emailed to you from your presenter once your CE credits have been posted.

For further questions, check in at the Convention Registration desk or see Jamie Buky or Cherie Kaltenbach.